

Qorral Consult Privacy Policy

Effective Date: Aug 1 2025

At **Qorral Consults**, your privacy is important to us. This Privacy Policy explains how we collect, use, store, and protect your personal information when you visit our website, use our services, or interact with our content.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, and any other information you voluntarily submit through contact forms, newsletter signups, or booking requests.
- **Usage Data:** Browser type, pages visited, time spent, and other analytics collected via cookies or third-party tools (like Google Analytics).
- **Communication Data:** Emails, messages, and service requests submitted through the website or other channels.

2. How We Use Your Information

We collect and use your information to:

- Respond to inquiries and provide coaching or consulting services
- Schedule discovery calls or consultations
- Send occasional newsletters, updates, or event invitations
- Improve user experience and optimize website performance
- Comply with legal obligations or respond to lawful requests

We will never sell your data or share it with third parties without your consent, unless required by law.

3. Cookies and Tracking Technologies

We use cookies and similar technologies to:

- Analyze website traffic
- Remember user preferences
- Improve performance and functionality

You can modify or disable cookies through your browser settings. However, this may affect your user experience on our site.

4. Third-Party Services

We may use trusted third-party platforms for:

- Email marketing (e.g., Mailchimp)
- Analytics (e.g., Google Analytics)
- Appointment bookings or forms (e.g., Wix Bookings, Calendly)

These services have their own privacy policies. We encourage you to review them separately.

5. Data Security

We implement appropriate measures to protect your information from unauthorized access, misuse, or loss. However, no internet transmission is 100% secure, and we encourage you to use discretion when sharing sensitive data online.

6. Your Rights

You have the right to:

- Access or correct your personal data
- Request deletion of your data
- Opt out of email communication at any time by clicking "Unsubscribe" at the bottom of our emails

To exercise these rights, contact us at: arobo@qorral.ca

7. Children's Privacy

Qorral Consults works with youth and cadet groups under the guidance of parents, guardians, or organizational partners. We do not knowingly collect personal information from children under 13 without verifiable parental consent.

8. Changes to This Policy

We may update this Privacy Policy occasionally. Updates will be posted on this page with a revised effective date. We encourage you to review the policy periodically.

9. Contact Us

For questions, feedback, or data concerns, contact:

Qorral Consults

Email: arobo@qorral.ca